



# NEWS FOR CREWS

A Monthly Publication of B&G Food Enterprises, LLC  
B&G Food Enterprises of Texas, and B&G Lafayette Ventures, LLC  
B&G Capital & Gulf Coast Venture, LLC  
[www.bgfood.com](http://www.bgfood.com)



July

2020

## Big Taco Report

As we enter the middle of the summer, I want to remind everyone about a couple of things.

Most of us live near the Gulf where Hurricanes often affect us. We will always keep our restaurants informed of any danger from Hurricanes and Tropical Storms. Please remember that the News Media is into generating attention and all too often they make things sound much worse than they are. Remember that we will close our restaurants when it becomes necessary and before it gets unsafe for our workers. We expect our employees to realize that as folks flee a storm, they still need food and we want to be there to help. In the event of a Hurricane, stay in touch with your RGM. If it becomes necessary to close a restaurant, please return to work as soon as the storm passes. Emergency workers depend on restaurants to feed them as do many homes that will lack electricity because of downed electric lines.

Last month we had a storm that the media made it seem that it was going to turn into the worst storm to ever enter the Gulf. For 5 days they hyped the storm with lots of coverage; as a result, many of our team members and their families were worried about it. So much that many of our restaurants along the coast had to close for lack of employees. Turned out they closed for a rain event and not even a bad rain event. The storm did not even become a respectful tropical storm, much less a hurricane, yet many of our restaurants had to close and many of our team members were forced to take time off. So please listen to your local news and ignore the National Media.

Please remember to use patience with our customers. Please remember that the customer is always right, even if we are sure they are not; we have to pretend it was our mistake. We cannot argue with our customers if we expect them to return again and again. So please encourage all your teammates to smile and thank the customers and invite them back again. No one has ever complained about one of our employees being too nice. If we treat our customers as we expect to be treated, that will bring them back more often.

As we continue to grow, remember we are always looking for team members to join our management training program. If you have an interest, tell your RGM or call HR at 985-384-3333.

Have a great 4<sup>th</sup> of July!

*Greg Hamer Sr.*  
(born on the 4<sup>th</sup> of July)

### FROM HUMAN RESOURCES...

Thanks to all of you that continue to show up to work and help with serving the customers. As a customer myself, I really appreciated all those employees that worked in the restaurants in our area. The employees wore their masks and continued their social distancing, but still were able to deliver on friendly service. While Covid-19 is still a health hazard in our country, we ask you to continue to follow Service 3.0 Ops Procedures.

- Gloves
- Contactless Service
- Masks
- Temperature Checks

These precautions are not only to show our customers that we value them, but also because we want all our employees to remain healthy and have a safe environment in which to work.

Be Safe and Stay Healthy.

Davis Mendocza, Director of Human Resources



The post-COVID world is going to present many challenges for the restaurant industry. One major challenge is wearing masks. Masks can be awkward, annoying, and worst of all HOT!

As most of you know by now, Taco Bell will be starting back doing CORE inspections soon, part of the inspection will be proper mask wearing for everyone working in the store. Hopefully one day we will be able to make masks optional, but for the immediate future masks are mandated by state health departments and by Taco Bell Corporate.

We ask that everyone please do your best to properly follow the mask policy as best as you can. It is for the protection of your fellow employees and customers.

# B&G Scholarship Recipients

## JOAQUIN ALONZO

Crew

Taco Bell #36762

Brownwood, TX

Attending Fall Sail University



## REGINALD BRUMFIELD

Crew

Taco Bell #34831

Zachary, LA

Attending Southeastern



## MEGHAN DENMARK

Crew

Taco Bell #31642

Miss Point, MS

Attending Mississippi State University



## DESTINY DOMINIQUE

Crew

Taco Bell #26772

Old Spanish Trail - Slidell, LA

Attending Southeastern Louisiana University



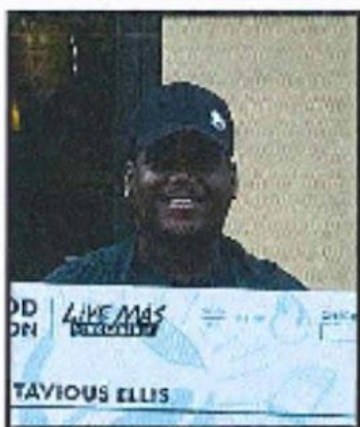
## MARTAVIOUS ELLIS

Crew

Taco Bell #2852

Alex. Mall - Alexandria, LA

Attending Grambling State University



## JORDEN FEALKO

Crew

Taco Bell #3532

Pinville, LA

Attending University of Louisiana - Monroe



## ZENAIDA GARCIA

Shift Leader

Taco Bell #31285

Lochwood - Houston, TX

Attending University of Houston - Downtown



## STEPHONE KNIGHT

Crew

Taco Bell #2079

New Iberia, LA

Attending Nicholls State University



# B&G Scholarship Recipients

## MIKALYA LANDRY

Crew

Taco Bell #34522

Greenwell - Baton Rouge, LA

Attending Southeastern  
University



## MARIAH LITTLE

Crew

Taco Bell #24689

St. Charles - Houma, LA

Attending University of  
Michigan



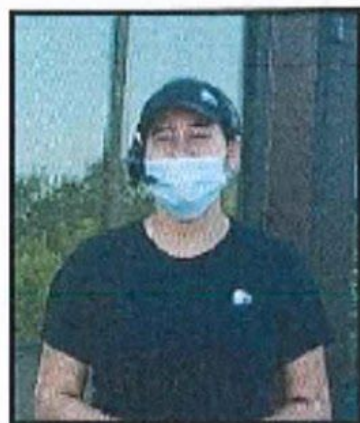
## LIBETH NUNEZ

Crew

Taco Bell #27789

Deercreek Mall - Humble, TX

Attending University of  
Houston



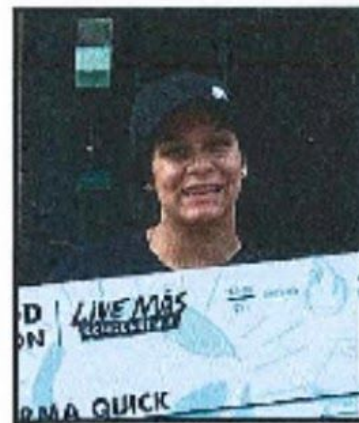
## DHARMA QUICK

Crew

Taco Bell #36532

Pineville, LA

Attending Nichitoches State  
University



## MARLEN SERRANO

Crew

Taco Bell #31265

Lockwood - Houston, TX

Attending College of Health  
Care Professions



## KELAIAH WILLIAMS

Crew

Taco Bell #32962

Morton Ranch - Katy, TX

Attending Prairie View A&M  
University



## NATANIA WILSON

Crew

Taco Bell #02602 - Scott, LA

and daughter of  
Area Coach, Ivy Figaro

Attending Dillard University



