

### **NEWS FOR CREWS**

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September

2022

## BiG Taco Report

Kids are back in school and football season has finally arrived!

The Mexican Pizza will relaunch soon; we are hoping our customers will be excited about the return of the Mexican Pizza.

While we continue to make positive strides with staffing in our restaurants. We are not where we need to be yet, but we have seen improvement across the board. Please remember we have a referral program for anyone you refer to your store that is hired and works for 30 days. We are always looking for good people to work in our restaurants.

Violent incidents in our restaurants continue to happen. We have had multiple incidences of crew members fighting with each other or with customers. Everyone knows we have a zero tolerance for any type of aggressive behavior or violence and these actions lead to immediate termination. When arguments start between crew members, hopefully everyone will try and help deescalate the situation to prevent an incident. When customer arguments occur, we should never go outside of the building. Most incidents with customers occur in the parking lot, but if our crew does not go outside, we can prevent some of these incidences.

We will soon be approaching the holiday season. We need to all be aware of safety and security procedures like not opening the back door after dark. Using drop boxes are best the deterrents for a robbery; most robberies are inside jobs. We have had a few instances that a drive-thru cashier was an accomplice in a robbery at our restaurant. Eventually, the cashier was arrested and charged with accessory to armed robbery; not a good look as 20 years is a long time to go to prison. The best thing that we can do to prevent robberies is not be an easy target; if all procedures are followed, it is less likely to happen.

Thank you for everything you do, please remember to smile be happy and stay safe.

Greg Hamer Sr.

#### **HUMAN RESOURCES REMINDERS:**

- School Zones are effective in most school districts. Please pay attention to children getting on and off busses.
  - Monitor your speeds to reflect the posted school zone speed limit.
  - Do not use your cell phones while in the school zone.
    Pay Attention, Pay Attention.
- Flu Season: September and October are good times to be vaccinated.
- If you have a generator, make sure to test them and have the oil changed just in case you need them during this storm season.

Thank You,

**Human Resources** 



## Profile of a Champion

Neakeema Hollingsworth, RGM at 2952 in Alexandria, LA, is a great example of the using the leadership shadow everyday. She always as a positive attitude and will brighten your day by just walking into her restaurant. You can hear the passion in her voice for her team members and customers. Neakeema is always finding fun and creative ways to challenge her team and motivate them. Her recognition is



and creative ways to challenge her team and motivate them. Her recognition programs in her store is outstanding, along with daily use of the crew app to recognize her team and to coach them. Neakeema and her team have led the area in VOC results for the last 3 years and her positive sales show how much her customers love her and her team.

Thank you for bringing your best everyday and motivating others to do better.

Thanks, Neakeema, for being a Champion! We appreciate YOU!

# September Birthdays

30498 MORGAN CITY- BRIANTE EDWARDS, PATRIA LANDRY 21553 GRAND CAILLOU, HOUMA- WATKINS CORELLE, KALAEJAH BUTLER 24768 LAPLACE- NICK MALANCON, KILEY POSEY 2952 ALEXANDRIA MALL- DARRISHA BRYANT, BROOKE ODENDAHL 2619 NATCHITOCHES- WILLIAM PIER, KAITLYN TAYLOR, ROSE JONES 3532 PINEVILLE- HAYDEN LUEDER, SAMANTHA KLEIN, KAMERYN COUTEE 26732

WEST MAIN, HOUMA- TIARA HARDING, KELLY SMITH, ALAJAH DIGGS, CHARLISA EDWARDS, SHANTELL JOHNSON, DAYTON DOVE, KRISTY JOHNSON 4727 THIBODAUX- DASHIN JAMES, KERRY DUNAWAY, THAMAJ CASTLE, JASMINE BARLOW, SAMARI BROWN 26003 MARKSVILLE- JENNIFER LACHNEY, DAVID RICHE. ALEXIS LACHNEY 28509 PICAYUNE, MS- BLEU WILKINSONJENKINS, TRAN NGUYEN, MAKYLA MOODY, TAQUAN WALTON 15758 CUT OFF- IRMA DEIONLIZANO, 17183 MCARTHUR DR, ALEXANDRIA- DEMETRIA LANEHEART, RAFAEL DAVILA, CHRISTIAN SLOCUM, JERMARION JONES, DOROTHY FRANCISCO 22772 BROUSSARD- LESLIE C ROBINSON, DESTINE MILLER 29857 HWY 171, LAKE CHARLES- ALAJIHA LLOYD, CHRISTIAN FINCH, JACOYA MORROW 2999 RUTH ST, SULPHUR- TOMMY SPELL 3165 PRIEN LAKE LAKE CHARLES- WILLIE BERRY, DAIMOND BROUSSARD, GERARD BAZILE 3601 JENNINGS- SINEGAL CEDRIC, ALEXIS WILLIAMS, LAURA JILES 3700 EUNICE- MARQUIZ TURNER, SHALONDA RANTON 16951 NELSON RD, LAKE CHARLES- WILLIE LONON, MEIOSHA BELLARD, MICHAEL CARTER 16966 CITIES SERVICE, SULPHUR- KARTER WILLIAMS, ANN LAVERGNE, ARCHIE GUILLORY 18210 GERSTNER, LAKE CHARLES- JOAKYOA KEYS 26656 CHALMETTE- JAVEN HULBERT 2875 GAUSE, SLIDELL- CHRISTY RUIZ, KELLY JAMES, ARTHUR JAMES, KIYA VANNOR 16664 BOGALUSA- LARTASIA HODGES, STEPHANIE D ROBERTS, ROBIN MORRIS 24526 LEESVILLE- JASMIN HILL, BILLYRAY JONES, CAMERON VAUGHN TELIN, BRAD MATTHEWS 23902 ABBEVILLE- RAMONA COLEMAN, BRANDON DAVENPORT, ZAYLUN WILLIAMS 26276 COLUMBIA, MS- KYLER COLLINS, JANEAVA WALKER, MARCUS ROMERO 24294 WIGGINS, MS- MARQUS FAIRLEY, 26637 BREAUX BRIDGE-, JONATHAN WILLIAMS, ELIZABETH BILLIOT, CHELSEY SAVOY 26773 GENTILLY- JOHN BOWEN, CHARLES WILLIAMS, KIA CHENEAU, DEAN LINETTE, LYSHAE BROWN 26916 BURBANK, BATON ROUGE- QUINTASIA QUEEN, ALEXIS RHODES, GRETEEANA PERRY 27675 MOSS BLUFF, LAKE CHARLES- TREASURE BROWN 27665 CLAIBORNE- GREG DONALD, TORRE THIEL, LECOUR DAVIS, CHARMAINE WARE, RODNEY LOMAX, LECOUR BOYD, TYRIELLE HARRIS 29737 YOUNGSVILLE- KALEB ORDOGNE, KRISTI RAY, PERNELL BROWN, PAIGE MEEHAN 29777 MATHEWS-SHERWONDER MORRIS, SAMYRA TOUPS, ALISA KELLER 30183 LEESVILLE- ANDY HALL 31713 FRANKLINTON- KATRINA ANDERS, KIMMIE SHARP 31648 BLUEBONNET, BATON ROUGE- TYSHEYANNA WEST 34830 RAYNE- CARLTON GUIDRY, AMMONASIA WILEY 31654 PERKINS RD, BATON ROUGE- ROBERT LORANT 31655 SIEGEN LANE, BATON ROUGE- ANNTAESHA MCDOWELL 31657 BAKER- FRANK BONENO, LARAY SHELTON, JANAYA JONES 35186 HWY 28, PINEVILLE- TORILEE BOST, BRADEN ORGERON 32399 LUCEDALE, MS- CASSIDY BAXTER 36221 JUBAN RD, DENHAM SPRINGS- ANDREA HUGHES, ANTASIA COURVILLE 33498 UNO- THOMAS JOHNSON, JOY ALEXIS 34156 ST ROSE- JARED LAGRANDE 20511 GRAY- ALEXUS JOSEPH, TAMIA MOORE 24689 ST CHARLES, HOUMA- QENZEL CALLOWAY 36324 OCEAN SPRINGS, MS- ASHLEY KOVAL, JAKEA QUINN 36471 PLAQUEMINE- NEHMIAH BEST, DAWN JONES, LATONYA PIPER 37688 THOMAS RD, WEST MONROE- VANESSA PLEASANT, DARREN WILLIAMS, JEREMY GEORGE 37689 STERLINGTON RD, MONROE- TYANNA WHITTY, DEVIN FENROY 37690 CYPRESS ST, WEST MONROE- TAYLOR DOUGLAS, BEN JENKINS, PAMELA DORSEY 37692 MLK DR, MONROE- KADERRIUS ELLIOTT, CATINA JOHNSON, ALEXIS WASHINGTON 37693 FARMERVILLE HWY, RUSTON- KENYJA HAYES, LADAIJAH THOMAS, DIAMOND HARGROVE 20070 FUQUA- ASHA PATEL 26764 ANGLETON- CLAUDIA RAMOS 2870 DICKINSON- IDAILTO GUOX 2886 GALVESTON- TAMMI MUDGE, ERICK GONZALEZ, LUIS SANTANDER 15585 FRIENDSWOOD- MELISSA COVARRUBIAS, JEREMEY GARCIA, DELMY HERRERA 19549 LAPORTE- KALIE MIMS, MARIA NAMBO, ANGELO GARCIA, JAYDEN SALAZAR, AROLYN DIGGLES 19740 LEAGUE CITY- DAILY CHUN, OSCAR REAL 25772 BAYTOWN- JACQUELINE ROSAS 27109 EL DORADO-PEDRO TREVINO, JORGE FELICIANO, MARCUS JENKINS 27786 BELFORT ST. JALEYAH FRANCIS 27787 CHANNELVIEW- GUILLERMINA FREGOSO 27789 FM 1960, HUMBLE- DOLORES GATICA, KETRIC HODGE 27792 WESTHEIMER RD- JESSE CANTERO, JARREN WRIGHT 27793 SUGARLAND- GABINO RANGEL, AAMIR CUTLERYWALA, ELHADJIBABA FAYE 27794 WAYSIDE DR- CHRISTINE SANCHEZ 27795 SPENCER- LUKE LUNA, EDUARDO ENCIZO 27796 SOUTHMORE- JORGE VARGAS 27797 WEST ROAD- JACOBY BENFORD 27798 PANTHER CREEK-, ERIKA ESTRADA, DAVID LEBLANC, GABRIEL C ESCOBEDO 27800 MARKET, KATY-TYKARA JACKSON, CESILY LEVY 27801 WALLISVILLE- GILBERT HERNANDEZ, JORDAN WALKER, DEVIN BRIM, ALEX LOPEZ 27802 BARKER CYPRESS- CORY MURRAH 27803 SAM HOUSTON, HUMBLE- TYREE BRONSON, ANETRA NICHOLS, MARIA RIVERA 27804 MAGNOLIA- ETHAN OLSEN 27805 SPRING CYPRESS- IAN FLATT, LIZZETT NORALES 27806 FRY, KATY- BRITNEY COFIELD 27807 TAYLOR ST- SUE MELTON, TASIA FRANSAW 27808 FM 1960, ELDRIDGE- ELBA ESCOBAR, ALAN GONZALEZ, JULISA CRUZ, VIRGINIA SOTO 27809 SIX PINES DR. KARINA CASTILLO 29687 MISSOURI CITY- ELIZABETH SAUCEDA, JAIA JONES, JOCELYN RIZO, CHRISTIAN WILTZ 30623 FULSHEAR- KEITHEN MCNABB, STRUNJEE THOMAS 30652 JASPER- KATE HERNANDEZ, AARON BRANDON 31264 CUTTEN-MATILDE BRIEVAGARAY, IYANA MILLS 31265 LOCKWOOD- VERONICA CALDERON, TREVOR FRYE, KARTRE SANDERS, FOREST JEFFERSON 31263 TELFAIR-HERLINDA PEREZ, XAVIER NZEI 31796 LAMARQUE- SYMONE WOODS, BRITTNEY EDWARDS, ROYAL GOODMAN JR 32599 FRY/WEST- KEVIN SANDERS, TIMOTHY CURLEY 32967 CHAMPION FOREST- MD HOSSAIN 33495 WESTLAKE- JAYLON BROCK, JOCABED CARMONA, EVELYN REYNOSO, LUZ CARMONA, ANA DIAZ 34015 CULLEN & REED- JERRY SHEFFIELD 34701 HWY 96, LEAGUE CITY- EDVIN SONTAY, SARAH ALVAREZ 36440 UVALDE- JENNIFER GOMEZ, ZACHARY STEINHAGEN 36758 DANVILLE- CLARA ARZOLA, ISELA SANDATE, JALYN THOMAS 36760 EASTLAND- DANTE VARA, FREYJA MASON 36761 PINE- FRISCO MACHABELO, ELEANOR WILIAMS, ALEXIS BORING, JON ROBERTSON, BRITTANY PACHECO, ISAAC GONZALES 36762 BROWNWOOD- TRINITY CHRISTNER, ROSA BURLESON 36763 SOUTH 1ST- SEAN MCCANN, KERRIE KING, MICHELLE BULLARD, CODY FILLMON, GAVIN HOBBS, ADRIAN BADILLO, DYLAN GREENE 36764 SOUTH 14TH-NAKHIYAH WATKINS 37725 HARPERS TRACE, CONROE- ALICIA CASTELAN, TIFFANY SCHLOTT 32600 CONGRESS, LAFAYETTE- BRIAN PARKS, ANIYAH TRAILER, LADARIEN WALKER 32602 SCOTT- BRANDON BROWN, LAILA MALBROUGH, ELNISHA BREAUX 32604 PINHOOK, LAFAYETTE- LEXUS WILLIAMS 32605 AMBASSADOR CAFFERY, LAFAYETTE- NEIL FOY, DEVONTAI WILSON, BRAXTON KIRGAN 32606 LOUISIANA AVE, LAFAYETTE- ANTHONY THOMAS 32607 KALISTE SALOOM, LAFAYETTE- BREONA BROUSSARD, DIMITRI WILLIAMS 32608 CARENCRO- CHASE CARTER, AVALONIA GREEN, WILLIE BROWN 34620 FLORIDA, DENHAM SPRINGS- TEASHELLE DOMINGUEZ, KENNETH SPEARS 34621 HAMMOND AIR, BATON ROUGE- GERARD MONTGOMERY, TAMILLE BLAND 34623 25TH AVE, GULFPORT- ELLEGRA DAVIS, RODERICK FITZGERALD 34625 N AIRLINE, GONZALES- JOSEPH HUBER, KERVIA MUSE, TRINA VONTOURE, KALEIGH MELANCON, DESTINY STEWART 34626 HWY 30, GONZALES- CINDY COLE 34627 D'IBERVILLE- AKIM OLIVER, DAMARCO BARNESFIELDS, ADAKIERA PLUMMER 34628 ORANGE GROVE, GULFPORT- DOROTHY CLEMONS 34629 WAVELAND- GAVINN GOODRICH 34630 PASS RD, BILOXI- CARL BUNCH, RICHARD BELVIN, DIANE BALDWIN 34631 ZACHARY- TYRE HODGES, PACHIE SIMMONS, AALIYAH JACKSON, SHALITHIA DUNN 34632 COLLEGE DR, BATON ROUGE-ANDREW RICARD, TIAJAH MALDONADO 34633 PASCAGOULA- DESHAUN TURNER 34634 WALKER- LEROY GROS, SALLY MESSAMORE, JNIRIA SPEARS 34635 PRARIEVILLE- CALVIN JACK, ROBERT BLUNT, KARMEN JOHNSON, KERIONTA CHOPIN, VIRGINIA THORNBOR 34636 SHERWOOD, BATON ROUGE- JAMEN DAVIS, KIMLY DAVIS, SAYONTA CALLOWAY, LOREN PHILLIPS 34637 WATSON, DENHAM SPRINGS-JOHN BIOSSAT 34638 WALMART, GULFPORT- MICHAEL MILSAP JR 34639 COWAN RD, GULFPORT- KEIONDRE CLARK, REBECCA GHOLAR, 34640 CEDAR LAKE, BILOXI- DAKOTA BECK, LEA FOX 34641 CENTRAL, BATON ROUGE-TREY ORILLION, ALEXANDER GEERTS, RANDELL PIERRE 34642 MOSS POINT- HAROLD STANTON, COURTNEY TAYLOR, KELVIN PAIGE 34643 DONALDSONVILLE-NATALIE MARTINEZ, JAMARION STEVENSON 34644 OCEAN SPRINGS- JAZIYA MCCREARY, ESTELLE

NETTLES, DION SEWELL, KALI WARD, LAKEVIA METCALF ACS- ENRIQUE MARTINEZ MAINTENANCE-KEVIN GUIDRY HOME OFFICE- GARRET LEBLANC, ALEX OUBRE, ELIZABETH HOVER