



BiG Taco Report

Great Teams, Great Service, Happy Guests

As summer approaches, we're excited to welcome more guests to our restaurants. While our delicious food brings them in, it's the exceptional service that keeps them coming back.

Every guest who walks through our doors deserves a meaningful moment, and that's where you come in! Your friendly service and warm smiles create lasting impressions.

Remember, a simple "yes/no ma'am" along with "please" and "thank you" goes a long way in showing our guests they are valued.

Focus on Order Accuracy

One of the biggest complaints we receive centers around order accuracy—missing items can affect the overall dining experience. To help minimize these issues, let's embrace the 4 T's of order accuracy:

1. Tap – Tap in and own the order.
2. Track – Track every step from start to serve.
3. Touch – Touch and count each item as a final check.
4. Tag – Tag it and send it fresh.

Using this method not only improves order accuracy but also builds trust with our guests. Serve it right. Every channel. Every guest.

Safety First

As we prepare for the summer rush, let's prioritize safety for both our guests and ourselves. A safe environment helps everyone enjoy their time with us.

Thank You for Your hard Work & Together We've Got This!

YOU HAVE A VOICE!

Employees can call or text anytime they feel they have been treated unfairly, harassed in any way including sexual, to speak about unsafe work conditions, or have any issues with pay or being paid properly and on time.

985-300-5884

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Welcome New Area Coaches

Shannon Anglin - Slidell Area

Shannon Anglin is a dedicated and experienced employee with over 15 years of service at Taco Bell. Beginning her career as a shift leader, Shannon has built a strong foundation through hard work, consistency, and a commitment to excellence in everything she does.

Throughout her time with the company, Shannon has gained valuable experience in team leadership, customer service, and daily operations. Her journey reflects not only her professional growth but also her dedication to creating a positive environment for both her team and customers. We can't wait to see her flourish as a new Area Coach.

Jessica Spencer - Mobile Area

Jessica brings nearly 30 years of quick service experience across multiple brands, and during her 7 years with Taco Bell, she has consistently demonstrated an exceptional ability to turn around challenged restaurants with speed and precision. Her success is rooted in a strong focus on knowledge transfer, disciplined routines, and building high performing teams.

Jessica's leadership and talent will accelerate the momentum of an already great team, and she will play a key role in developing the next generation of leaders within our organization. We're excited for what's ahead!

Want to get your GED Credential?

Taco Bell, and its participating Franchisees are partnering with GED Testing Service to provide you with the tools you need to get a GED® credential.

What it includes:

- Free tests and study materials
- A personal GED Advisor™ to help you every step of the way
- Access to our Facebook support group
- Test until you pass. Simply commit to the required studying and your GED Advisor™ will work with you until you pass.

Sign up here: GED.com/tacobell

Note: You must be a B&G employee for at least 90 consecutive days in order to participate in this program.



At Taco Bell, April heats things up as spring rolls into summer, bringing bold flavors, sunny vibes, and cravings that hit just right.



Now Open



Taco Bell # 27794
904 S. Wayside Dr.
Houston, TX

*Congrats
Team Wayside!*

Recent Promotions

Lisa Clements - Team Trainer - 17489 Bayou Vista
Ashton Armstead - Shift Leader - 32399 Lucedale
Cynthia Woods - AGM - 41561 Northshore Blvd
Avery Cureau - Team Trainer - 24768 Laplace
Frank Harvey III - Team Trainer - 24768 Laplace
Rondney Floyd - AGM - 2886 Galveston
Danasha Fisher - Shift Leader - 34246 Meraux
Amy Wilson - Shift Leader - 42822 Bay Minette
Everett Holton - Shift Leader - 30182 Deridder
Shamar Clarke - Shift Leader - 30183 Leesville
Jayden Wright - RGM - 42127 Beal Pkwy
Olivia Eccles - Area Coach
Kayley Harris - RGM - 42832 Nine Mile
Egypt Reece - Shift Leader - 34627 D'Iberville
Kervia Muse - AGM - 34625 Airline Gonzales
Katina Thornton - Shift Leader - 34627 D'Iberville
Quentin Griffin - Shift Leader - 28399 U Of H
David Delgado - Shift Leader - 27539 Pearland
Freida Castillo - Shift Leader - 36761 Pine St
Aidan Lane - Team Trainer - 21553 Grand Calliou
Teresa Side - Team Trainer - 41585 Opelousas
Angel Walters - Team Trainer - 16313 Crowley
Jaylon Edwards - Team Trainer - 41585 Opelousas
Samea Richard - Shift Leader - 27675 Moss Bluff
Jasmine Mouton - Team Trainer - 41585 Opelousas
Noah Duplissey - Team Trainer - 16313 Crowley
Talynn Watts - Shift Leader - 31654 Perkins
Donnya Jenkins - Team Trainer - 31655 Siegen
Markiya Davis - Shift Leader - 37690 Cypress
Reggiyonah Clark - Team Trainer - 34830 Rayne

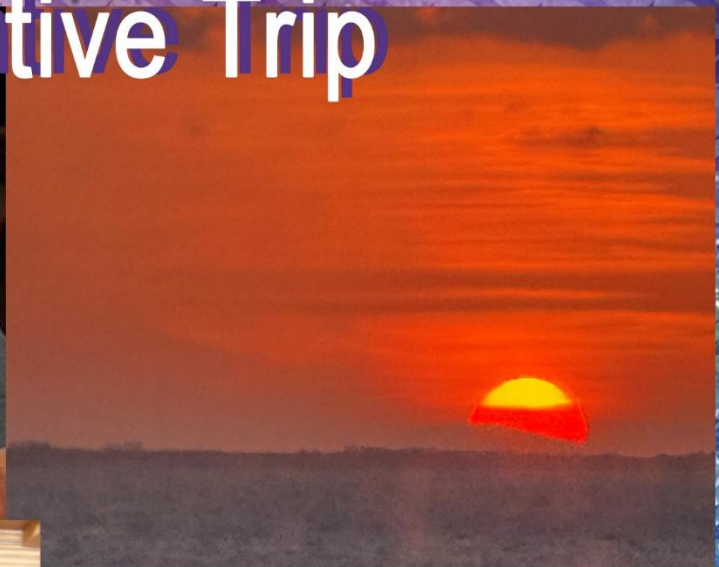
Taliyah James - Team Trainer - 3601 Jennings
Ethan Derouen - Team Trainer - 3601 Jennings
Tana Dartez - Team Trainer - 3601 Jennings
Armani Leblue - Team Trainer - 34830 Rayne
Addison Davis - Team Trainer - 34830 Rayne
Maryah Kail - Shift Leader - 36758 Danville
Brayan Sica - AGM - 2870 Dickinson
Enmanuel Quesada - AGM - 28399 U Of H
Mariela Bonilla - Shift Leader - 37725 Harper'S Trace
Esperanza Zapata - Shift Leader - 27792 Westheimer
Ricardo Martinez - Shift Leader - 27787 Channelview
Solanch Gomez - AGM - 28399 U Of H
Autumn Jones - Shift Leader - 27787 Channelview
Allan Jimenez - Shift Leader - 27787 Channelview
Sarai Sosa - Shift Leader - 27797 West Rd
Leah Young - Shift Leader - 2999 Ruth St
Jessica Spencer - Area Coach
Zacoryn Bryant - Team Trainer - 41575 University
Deon Foster - Team Trainer - 41568 West Thomas
A'kasia Bellazen - Team Trainer - 41568 West Thomas
Jaiden Craig - Team Trainer - 41573 Railroad
Jamari Holloway - Team Trainer - 41573 Railroad
Tacoryn Bryant - Team Trainer - 41575 University
Chakeita Ingram - Team Trainer - 41568 West Thomas
Jahlura Patterson - Team Trainer - 36221 Juban Rd
Zyreuna Russ - Team Trainer - 36221 Juban Rd
Rigoangel Martinez - Shift Leader - 36221 Juban Rd
Mason Blunt - Shift Leader - 26772 Slidell
Patrice Hollis - Team Trainer - 42828 Moffat
Rehil Miller - Team Trainer - 41576 Ponchatoula

Congratulations!

2026 Incentive Trip



2026 Incentive Trip



Thank you all for the outstanding work you've put into your restaurants. Your leadership and dedication truly make a difference. I hope you had a fantastic time on B&G's Incentive trip and were able to relax and enjoy every moment. It's well deserved!

April Birthdays

2434 Scarsdale - Xavier Dorsey **2619 Natchitoches** - Kierra Nelson **2875 Gause** - Envy Phillips, Raekwon Scott, Rashad Tezeno, Chase McClure, Alexis Carter, Cheyanne Oliver **2952 Alex Mall** - Tyler Howard, Jaraih Hunter, Gavin Taylor, Irel Cheney **2999 Ruth St** - Meredith Domingue **3532 Pineville** - Joseph Prince, Charles Howard, Tyler Conner, David Ryder **3700 Eunice** - Alexa Ceasar, Trevon Jones **4727 Thibodaux** - Morgan Hall, Coleston Wheaton, Marcus Twiggs, Riley Morey **15585 Friendswood** - Daniel Hart, Payton Brown, Claudia Torres **15758 Cut Off** - Davin Chiasson, Dominique Dupre, Jasmine Griffin **16664 Bogalusa** - Tasheena Williams, Jayden Levi, Janarria Slocum **16865 Bastrop** - Kristene Williams **16951 Nelson Rd** - Jaebrielle Thomas, Janigha Mayo **16966 Cities Service** - Jalayla Nicholas, Britney Roy, Cynthia Glover **17183 Alexandria Macarthur** - Latoya Hardison, Dadrian Brown, Keshonna Bates, Annastasia Moegenburg **17489 Bayou Vista** - Willie James, Keith Sutton, Trinity Lodrigue **18210 Gerstner** - Candance Sturlese **19549 Laporte** - Alexander Tamez, Jenny Salazar, Leticia Arellano **21553 Grand Calliou** - Khyla Lyons **23902 Abbeville** - Rashaad Cunningham, Jairus Brown **24294 Wiggins** - Ryan Smith **24526 Leesville** - Kiyera Gresham, Tanesha Knight **24689 St Charles** - Bryce Theriot, Denise Williams **24768 Laplace** - Marielle Weber **25722 Baytown** - Petan Newsome, Rogelio Fuentes Jr **26003 Marksville** - Benjamin Delasoues, Benjamin Dausat, Blake Mitchell, Sakerian Hubbard, Ema Bryant, Ava Bowen, Timothy Johnston **26276 Columbia** - Tanner Killgore, Shanta Tatum, Cherry Hibley **26656 Chalmette** - Corey King, Jaylon Hills, Shoniera Jiles, Donald Kaigler, Christa Pulliam **26732 Houma West Main** - Janaia Robertson, Wyatt Baxley, Esther Cortez Garcia **26764 Angleton** - Marcela Ramirez, Miguel Tanguma **27109 Webster** - Connor Kerstens **27539 Pearland** - Gabriel Mondragon, Corina Richard **27665 Claiborne** - Deshyna Oneal, Kendra Johnson, Ciara Tran, Imanidestiny Jefferson, Taronce Wilson, Kyran Hill **27788 Spring** - Matthew Wilder **27789 Deerbrook Mall** - Maria Rosas, Hugo Matajir **27792 Westheimer** - Yaima Becerra **27793 Sugarland** - Andres Carrera **27794 Houston** - Joshua Coronado, Pablo Loreda, Valerie Rayas **27795 Spencer** - Janet Troncoso, Ana Ramirez, Faith Bole **27796 Southmore** - Juan Montoya, Bryan Oliva, Tyson Basinski **27798 Panther Creek** - Angel Perez, Allen Youngblood, Cerise Richard **27799 College Park** - Alizasha Jones, Duglas Garcia **27800 Katy** - Katherine Gaviria **27801 Wallisville** - Marco Trevino **27802 Barker Cypress** - Aahron Vergin **27803 Wilson Rd** - Doraneli Cardenas Picas, Liz Benitez **27804 Magnolia** - Isabella Fuemayor **27805 Spring Cypress** - Josephine Garcia, Ana Alviso, Orlean Ledezma, Cecilia Garcia, Gabriela Martinez **27806 Fry Rd Katy** - Yelena Vazquez **27807 Taylor St** - Timothy Stewart, Harold Lewallen **27808 Eldridge** - Unity Adams, Lorena Escobar, Angelique Gerhardt, Maria Rivera, Kaeleigh Glass **27809 Six Pines** - Marcus Victorian **28399 U Of H** - Armando Villanueva, Danton Williams, Raul Martinez **28509 Picayune** - Rashun Polk, Elijah Schaeffer, Charles Wilson **29352 Atascacita** - Keyara Reedy, Nicole Abamo, Jose Miranda **29687 Missouri City** - Isis Ortiz **29777 Mathews** - Tyray Luther **29857 Lake Charles** **Mlk** - Isaiah Johnson, Christopher Cesar **30182 Deridder** - Constance San Miguel **30183 Leesville** - Zhane Rhodes, Nadeya Goodman, Jason Flenniken **30498 Morgan City** - Samantha Harper, Shekita Hayes **30623 Fulshear** - Bella Berlanga, Tonga Simmons **30652 Jasper** - Lacarus Bronson, Macy Hyden, Noah Haley, Chase Gill **31263 Telfair** - Ramorio Johnson, Jose Argueta, Laila Alimi, Alexei Galarza, Chandra Terrell, Alan Howard **31264 Cutten** - Cecilia Gonzalez **31648 Blue Bonnet** - Caleb Magee, Isaiah Smith, Clifton Evans **31654 Perkins** - Richard Cutno, Alicia Davis, Tytana Wilson **31655 Siegen** - Donnya Jenkins, Ryan Batista, Tylon Griffin **31656 O'Neal** - Jabril Diakite, Taylor Hardy, Javeon Simon, Cassandra Simeon **31657 Plank Rd** - Shamira Jarrels, Curtis Hills, Skylar Williams, Javon Belona **31713 Franklinton** - Aaliyah Orphey, Sierra Miley **32399 Lucedale** - Destiny Bryant, Dustin Hilbun, Lilly Showles **32599 Fry & West** - Justin Salas **32600 Congress** - Imani Figaro, Daniel Bearb **32601 Johnston** - Khyla Washington **32602 Scott** - Titus George **32604 Pinhook** - Brian Kennedy **32605 Ambassador Caffery** - Reganae Senegal, Natania Wilson **32606 Louisiana Ave** - Francois Scricca, Ladiamond Foreman **32607 Kaliste Saloom** - Trevor Lewis, Lanay Rowland, Geraldine Batiste **32608 Carencro** - Jamarian Johnnie **32962 Morton Ranch** - Elijah Radziejewski, Afif Chaban, Carlos Valdez **32967 Champion Forest** - Juan Rico, Katelynn Salazar **33495 West Lake** - Yovana Carmona **33498 Robert E Lee- UNO** - Kelya Williams, Asharree Jason, Rhonda Fox **34015 Cullen** - Onesimo Salazar **34156 St. Rose** - Kendrell Jones **34246 Meraux** - Ashlee Landry, Braylon Hall **34620 Florida Blvd- Denham Springs** - Alton Brumfield **34621 Airline** - Troylesha Kirklin **34623 25Th Ave Gulfport** - Precious Brown

April Birthdays

34624 George O'Neal - Emani Summerville, Aiden Domingue, Chelsea Jones **34626 Hwy 30 Gonzales** - Dyana Williams
34627 D'Iberville - Kaneisha Williams, Christopher Kelly, Edward Watson, Makenzye Baker **34628 Hwy 49 Gulfport** - Carmen Stearns, Carlie Biel, Richard Hodge **34630 Pass Road** - Rishaud Payne, Tristin Gordon
34631 Zachary - Chandler Jones, Irvin Green, Jananey Warren, Jedidyah Barnes, Savannah Franklin **34632 College Drive** - Serenity Parnell, Anthony Garner, Keanna Lee **34633 Pascagoula** - Keyona Jones **34634 Walker** - Abigail Parr
34635 Prairieville - Mohamed Ibrahim, Alexis Williams, Joseph Eurie **34636 Sherwood Forest** - Jonathan Dunn, Randy Wade, Kendrick Vaughn, Rico Wyatt, Lennard Lewisjr, Pariss Richardson **34637 Watson** - Austin Gerding, Kem Mitchell, Kyle Hyatt **34638 Hwy 49 Gulfport** - Nykeria West, Jontavius Jackson **34639 Cowan Rd** - Terriona Griffin, Dadrien Harper, Olivia Handy **34640 Cedar Lake** - Jennifer Gray, Amonte Robinson, Yashica Cooper
34641 Hooper Rd - Tywanda Johnson, Olivia Garig, Herman Welch **34642 Moss Point** - Matthew Black **34643 Donaldsonville** - Felicity Aucoin, Andrew Harthorn **34644 Ocean Springs** - Bryce Kiefer, Moryah Cleary, Derrick Thomas **34701 Hwy 96** - Angel Garcia **35186 Hwy 28 Pineville** - Ayden Langley, Danae Dural, Zairia Braxton, Jlynn Doyle **36221 Juban Rd** - Elliott Barker **36324 Ocean Springs** - Elijah Scott, Melodie Davis, Elias Duncan **36395 Hempstead** - Michaela Worbington **36424 Beltway 8** - Jmetri Tatum **36440 Uvalde** - Nickolette Buentello, Elisabeth Hernandez **36471 Plaquemine** - Rayne Simoneaux, Janiya North, Bralynn Thompson **36758 Danville** - Jaquarion Spafford **36759 Sweetwater** - Micheal Kemp, Kayloni Juarez, Richard Thacker **36761 Pine St** - Destiny Castillo, Joselynn Williams **36763 South 1** - Baileigh Trevino, Sharon Lynn, Logan Oconnor, Jonathan Shaw **36764 South 14** - Xavier Battee **37688 Thomas Road** - Rosario Morales **37689 Sterlington** - Charles Smith, Jamee Davis, Neundria White, Conner Doyal, Za Ryah Rowden **37690 Cypress** - Christian Henderson, Lennon Hundshamer **37691 West California** - Kyla Brown, Hannah Patterson **37692 Martin Luther** - Terrance Green, Meya Gayden **37693 Farmerville** - Shyan Beasley **37725 Harper's Trace** - Ma Dejesusllamas Llamas, Alexander Meza **38735 Grand Bay** - Ana Harman **38744 Telge** - Fares Farghaly, Teremell Carter, Pamela Alvira, Zacchaeus Mixon, Rodney Holman **38834 Diamondhead** - Kalish Bohne **38852 Livingston** - Anzell Edwards **39604 Greenwell Springs** - Jeremy Barrow, Janivea White, Joseph Kennerson **40336 CE King And Tidwell** - Fatima Landaverdegalan, Araceli Navarrete, Daniela Portillo Landaverde, Brendon Jason **40349 Graham** - Emmalee Carter **40721 Seabrook** - Cedric Washington, Mark Lane **41143 Elyson** - Jennifer Lopez, Alan Flores **41558 Hwy 21** - Emani Rivera, Briley Lala **41560 Cleary** - Larry Smith, Darwin Rodriguez **41561 Northshore Blvd** - Myuneeka Bradley **41562 East Airline** - Shanel Powell **41564 Mandeville** - Tiara Torregano **41565 Reagan** - James Mcgowan **41566 Terrytown** - Adrianah James, Raeahn Leblanc, Tekhi Broxton, Derrielle Ealem, Kelly Washington **41567 Veterans** - Merlin Amos Jr, Casey Potter **41568 West Thomas** - A'Kasia Bellazen, Cayleigh Gallo **41569 Clearview** - Jaquita Spikes, Savannah Bridges, Payton Watkins **41570 Marrero** - Terrashawn Johnson, Keith Mckinney **41571 General Degaulle** - Jana Owens **41573 Railroad** - Sontrilles Myers **41574 Gretna** - Bianca Banks, Anais Coleman, Sophia Briscoe **41575 University** - Christian Washington **41576 Ponchatoula** - Zearlea Ray, Miranda Erwin, Darius Lott, Shelia Brumfield **41577 Amite** - Kassidy Magee, Crystal Jordan **41578 Loyola** - Samuel Mora, Malachi Kirkland, Rickey Fields **41580 Port Barre** - Christopher Mott **41581 Pearl River** - Casey Harris **41582 Belle Chase** - Jewelz Arcement **41583 Bonnabel** - Carissa Bowden, Tyreil Molizone, Taliyah Davis **41584 West Veterans** - Roddriona Brown **41585 Opelousas** - Teresa Sides, Jasmine Mouton **41689 Many** - Yakyra Mayweather **41753 Orem** - Yobani Garcia, Janet Reyes, Amanda Acevedo, Andres Lopez **41954 Port Allen** - Damarion Coleman **42038 Tamarron** - Theopolis Yarbrough, Sandra Fritsch, Aaron Mcgavin, Melanie Anderson **42121 Eglin** - Madison Graham **42123 Bluewater** - Malachi Caldwell **42124 John Sims** - Jayden Bechtel, Triston Jackson **42126 Defuniak** - Anthony Selvereo **42127 Beal Pkwy** - Giles Hulsmann, Ashton Gildart, Shanika Rudolph, Ariel Martinez **42128 Chipley** - Keisha Merriel, Nicole Parramore **42129 Miramar** - Andrae Vernon **42130 Freeport** - Kyla Young **42131 Marianna** - Tyrone Jackson, Christina Ike **42134 Mary Esther** - Angela Fanale **42413 Broussard** - Kyle Bourgeois, Alexander Linzer **42818 Government** - Deltonio Williams, Cory Craig, Jasmine Wiggins, Terecia Woodyard **42819 Cottage Hill** - John May **42820 Davis** - Tytiana Monroe, Terri Vogel, Janerica Grandison, Damon Jackson

April Birthdays

42821 Eglin - Fort Walton - Carolina Walker **42822 Bay Minette** - Deona Dillard **42823 Saraland** - Ahnishaku Campbell **42824 Airport Pensacola** - Trevon Richarson, Jadya McClendon, Ariana Roberts **42825 Airport Mobile** - Talaiya Arnold, Jerrell Nored-Sanders **42827 Foley** - Denise Richardson, Marcus Pickens **42828 Moffat** - Eric Hollis, Laniyah Grace **42829 Mobile Hwy** - Tykira Deandrade, Shaquita Johnson, Stephen Cameron, Dandre Bickham, Roykerria Posey **42830 Cervantes** - Chad Mccall **42831 Spanish Fort** - Aaliyah Crook, Maurice Purifoy **42832 Nine Mile** - Cheyenne Ewing, Chloe Mcdowell **42833 Schillinger** - Jamichael Hill, Demarion Mccall, Robert Holmes, Tray Howard **43160 Rayville** - Donkettia Clark, Aniyah Peller **Area Coach** - Johann Santiago, Ahakim Lacy, Deandre Montgomery, Melissa Ellison, Scott Mcconnell, Erick Ordonez **Region Coach Maintenance** - Paula Anslum, William Roach **Home Office** - Julie Acosta, Leslie Washington, Chasity Ganaway, John Lemelle, Cortny Ingalls

**Let's taco
'bout your
birthdays!**

